

**MINUTES
PROVIDER ADVISORY COUNCIL MEETING**

Date: March 18, 2014	Meeting Time: 12:30 p.m.
Location: Catholic Charities 2601 N. Howard Street Baltimore, MD 21218	Meeting Adjourned: 3:00 p.m.

Participants:

Member	Present	Absent	Member	Present	Absent
Carnitra White, DHR/SSA		X	Terry Manning, Children's Guild	X	
Paul Brylske, Kennedy Krieger Institute	X		Jeanne Marks, Presley Ridge	X	
Sharon Kistler for Tom Curcio, Board of Child Care	X		Walter McNeil, Challengers Independent Living, Inc.	X	
Shanda Crowder, DHR	X		Mark Mittelman, New Pathways	X	
Ted Dallas, DHR Secretary		X	Norman Richard, Martin Pollack Project	X	
Zachery Dingle Jumoke, Inc.	X		Rex Smith, Hearts and Homes for Youth		X
Darlene Ham, DHR/OLM	X		Tennille Thomas, DHR	X	
Ralph Hertges, Brook Lane Health Services, Inc.	X		Shelley Tinney, MARFY	X	
Kevin Keegan, Catholic Charities	X		Suzette Riviere for Hattie N. Washington, Aunt Hattie's Place	X	
Leora Ibraheem, Williams Life Center		X	Lynn Wisner, DHR	X	
Carrie Knebel, CONCERN Colleague was present	X		Audrey McLendon, DHR/SSA	X	
Joe Leshko Arrow Project, Inc.	X				
Guest/Other Organizations Participants					
David Brown, Good Shepherd Center	X		Debbie Marini, Baptist Family / Children's Services	X	
Amy Craig, The ARC	X		Donna McCarter, Neighbor to Family	X	
Steve Howe, Children's Guild	X		Wendi Martin, Mosaic Community Service	X	
Kevin Drumheller, AIC, NCR	X		Monee Hale, Foundations for Home and Community	X	
Darlene Dockins, MENTOR	X		Dania O'Connor, Woodbourne	X	
Benny Thomas, KidsPeace	X		Laurie Vozzella-Bell, Catholic Charities	X	
Debra Hayes, KidsPeace	X		Colette Walker-Thomas, Mentor Network	X	

Darlene Ham welcomed everyone to the meeting. The November 2013 minutes were approved and will be placed on the internet.

IV-E Waiver

The process to submit the IV-E Waiver application was started during the summer of 2013. The application was submitted at the end of February 2014. The populations that were targeted in the waiver were the 0-8 year old children and the 14-18 year old youth. The application emphasized that Maryland would continue to strive to reduce the number of children in care, reduce re-entry into care and give support to adoptive families. Maryland would build on the services already in place, utilizing evidence based practices. Casey Family Programs offered technical assistance with the application. To view the application, please visit:

www.dhr.state.md.us/MD-IV-E-Waiver-Application.php

Rate Setting Update

The Rate Setting Reform Group just formed. Providers are involved on the larger committee. The work will be broken down into smaller workgroups, Model Development, Methodology, Rate Structure, Regulatory, Implementation Planning, and Implementation. The smaller workgroups are open to providers for membership. Information will be posted regularly to the Governor's Office for Children's website.

The new rate structure will be a cost neutral process. Casey Family Programs is assisting with technical assistance and connections to other states reviewing their own rate structures.

The Timeline for the work is aggressive to provide enough time for a "shadow year" with the new rate structure. The next Rate Setting Reform Group Meeting is April 7, from 2-4 pm.

Trauma Informed Surveys

The Workgroup re-sent surveys to providers to increase the response rate to the survey. The group plans to send surveys to local departments of social services and community partners. The next meeting is April 21, 2014 at 10:00 AM at Innovations. The IV-E Waiver also included a component to address trauma. The group plans to have their work completed by October 21014.

Performance Report Brainstorming

Discussion was opened for brainstorming regarding the performance based contracts. Questions that were not able to be answered will be address through a "Frequently Asked Questions" posted on DHR's website.

If OLM encounters an error at Line 1 on the report, is the rest of the report still reviewed?

- Each error is now listed. OLM will notify agencies of all errors every month instead of looking at the first error.

- Reports are to be submitted by the 10th of each month; if errors are found by the provider after the report submission, they may submit a corrected report within 5 days.
- OLM reviews the reports and if errors are found, the provider is notified; however no corrections may be made at that time.

Family

If you are on suspension, you cannot get respite cases or other families, which creates financial strain

If 1 family is found with a deficiency on the report, the entire agency receives a score of zero.

How far back does the CANS score go?

The CANS score pulls from the previous quarter. For example,

Quarter One (July - September), the score is pulled from April – June,
 Quarter Two (October – December), the score is pulled from July – September, etc.

Providers need to work with DHR/GOC to clean up the cases. When you talk to GOC, be specific on the cases. Contact Tennille Thomas, at Tennille.thomas@maryland.gov to inform her about the issues.

Is there a margin of error that gets accepted?

No, safety issues for the child are paramount.

How many providers are not on Corrective Action Plans (CAPs)?

About 7% of CPA providers are not on CAPs.

What is fixable, what is a systemic issue? If punitive, how does that change relationship of families, providers, agencies?

Providers are expending resources at all levels to be 100% compliance (clearances). Are there additional resources available?

Is there a way to demonstrate reasonable efforts? i.e., printed report not received

Goals set, are they attainable?

Report cards coming, if information is not accurate (not used against providers because of errors or not reported), look at accuracy/responsiveness, if not accurate, need to look at systems, i.e., MBE, CAPS

100% compliant – can be destructive for providers. Performance Based Contracts – need more time to know what we can / cannot change to move to performance based contracts. Roll back consequences of not attaining the Performance Based Contracts. Analysis of resources, shift services people to administration

How to move beyond performance based contracts to incentives?

Where are additional resources? i.e., moving on hotlist for 3 months, no resources for 3 months, how to recover from no resources?

PINs for clearances – difficult to get clearances because of lack of staff in the local Departments of Social Services

How can state be resources to providers? Partners with state? Make sure moving in the right direction.

New Hires

DHR only looked at new hires for Quarter Two in November 2013 for the report submitted in December.

Look at scoring percentages and consider revising

How does waiver affect IV-E?

Documents and funding stays the same

Is compliance the same?

Feds are disallowing the same under the IV-E waiver.

Which providers were compliant and how did they remain in compliance?

Under review

Hotlist

Hotlist consequence will not be implemented for this initial phase of performance based contracting for CPA homes.

Wrap Up

DHR will develop a Frequently Asked Questions

Next Meeting: May 20, 2014, 12:30 – 3:00 PM at Maryland Mentor, 5720 Executive Drive, Catonsville, MD, 21228

Please send agenda items to Joe Leshko and Zach Dingle PRIOR to May 6, 2014.