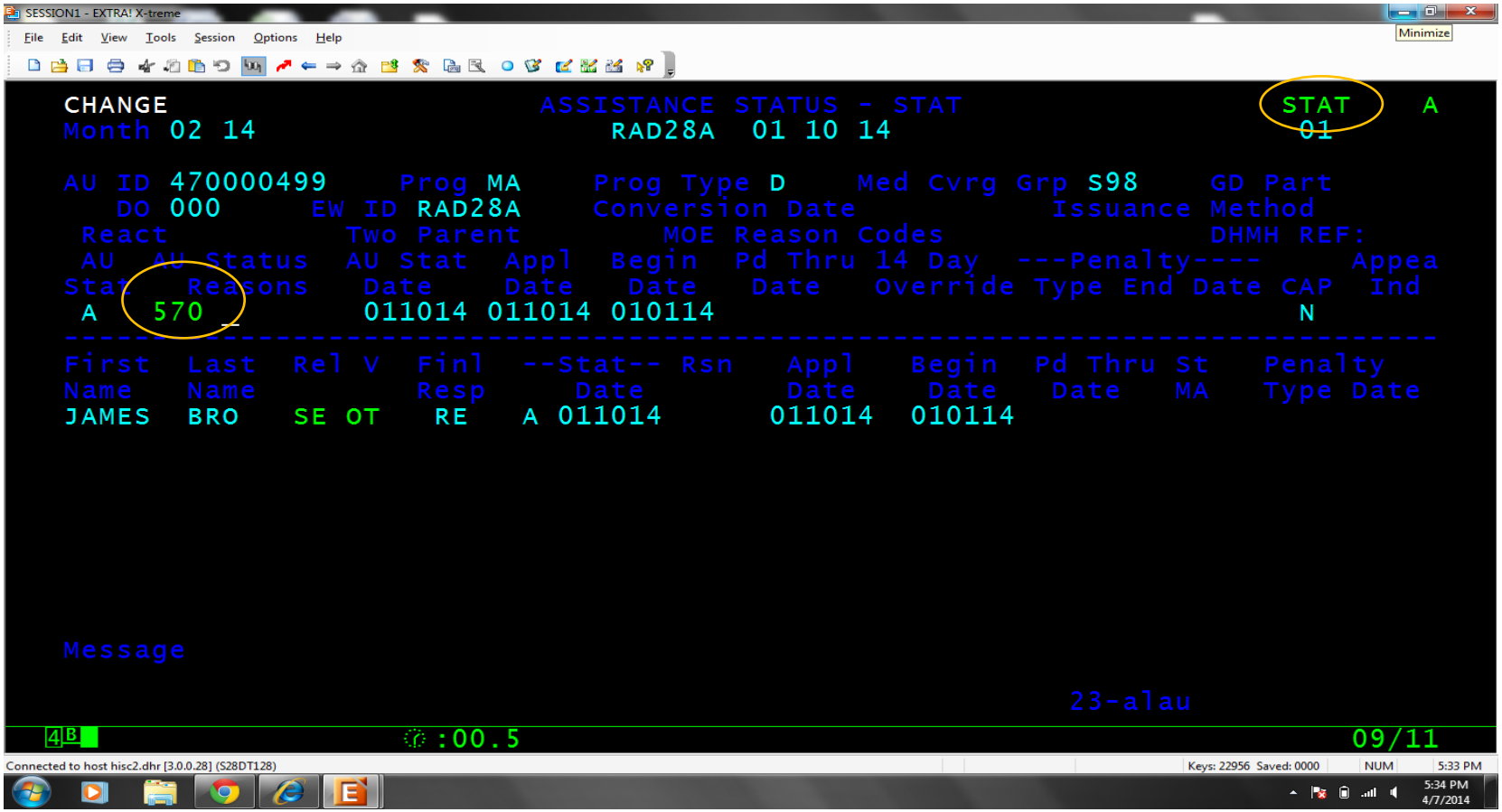
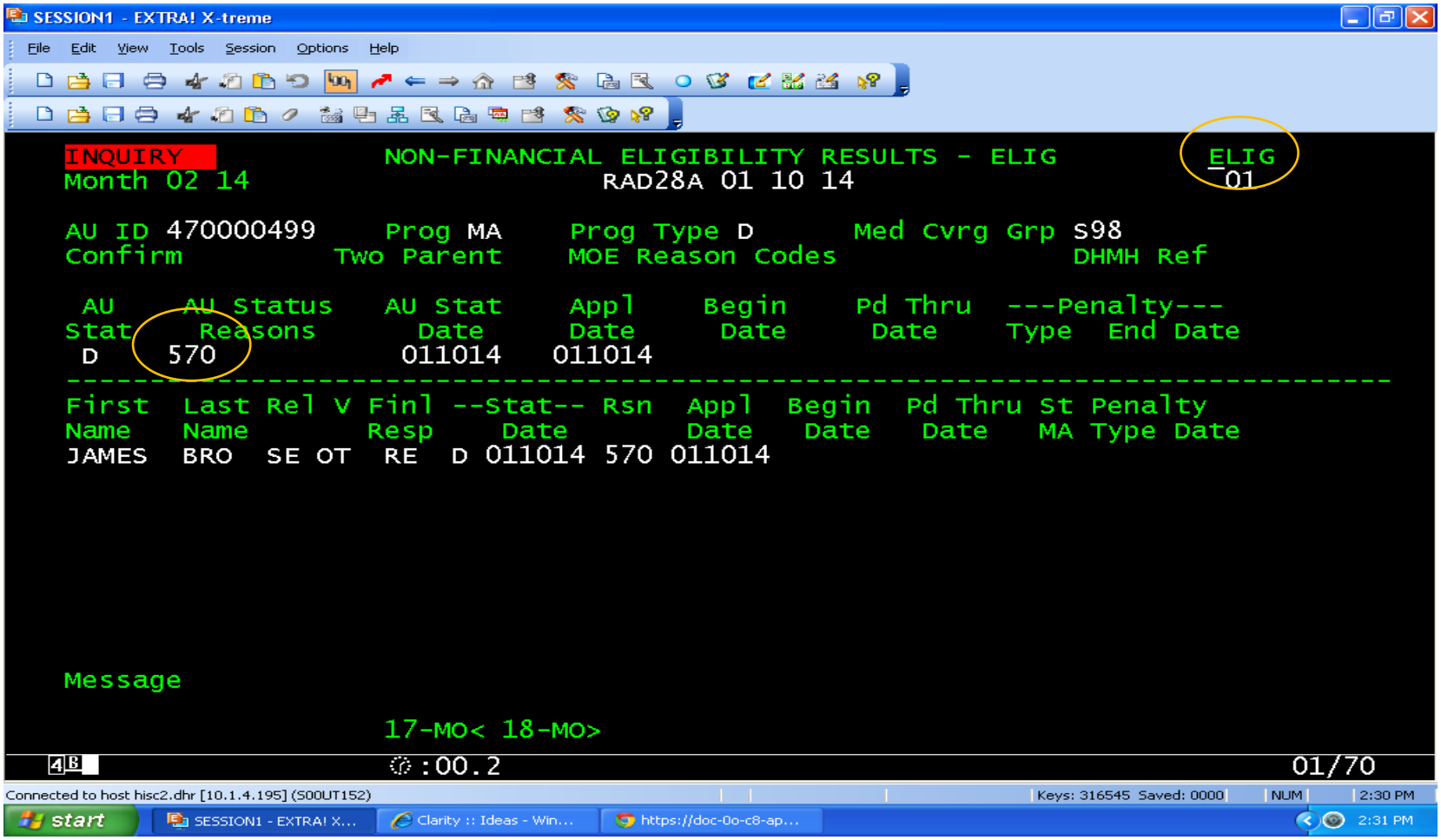
MHC WORKAROUND WHEN CUSTOMER IS INELIGIBLE FOR MAGI (DENIALS, SPEND DOWNS (F99 or S99) OR CLOSURES)

1. When using the workarounds, **or** if a change in the household's income results in ineligibility for Medicaid, enter reason code **570** to deny or close the case on the STAT screen for the MA AU.



2. The case will deny or close and CARES will generate a notice informing the customer they are no longer Medicaid eligible and their application will be reviewed for QHP. Hand-off the case to your Navigator in accordance with your local office procedure.



3. The following MA text has been added to the notice generated for the 570 Reason Code.

YOU ARE NOT ELIGIBLE FOR MEDICAID; ELIGIBILITY FOR A QUALIFIED HEALTH PLAN WILL BE REVIEWED. YOUR ELIGIBILITY FOR A QUALIFIED HEALTH PLAN WILL BE HANDLED BY THE MARYLAND HEALTH CONNECTION. 10.09.24.12C/10.09.24.07G

COMAR Citation(s):

10.09.24.12 10.09.24.07 00.00.00.00 00.00.00.00

FOR MORE INFORMATION, VISIT WWW.MARYLANDHEALTHCONNECTION.GOV
OR CALL 1-855-642-8572.